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AMResorts® Introduces *CleanComplete+* to Provide Onsite Testing, Extended Stay Accommodations, and Increased Booking Flexibility

All-Inclusive Resort Brand Management Company Expands Safety and Hygiene Program with New Services to Strengthen Guest Commitment and Confidence



NEWTOWN SQUARE, PA (January 14, 2021) – AMResorts®, an Apple Leisure Group company, announced the expansion of the 360-degree quality, safety and hygiene program *CleanComplete Verification*™, with the introduction of *CleanComplete+* to offer COVID-19 antigen testing on-property and extended quarantine stay coverage, if needed, at no cost to guests traveling to the U.S. These new travel services support guest health, wellbeing, and peace of mind during vacation to meet CDC U.S. travel requirements.

Starting January 26, 2021, on-site property testing will be administered by Hospiten, an international private hospital network committed to providing first-rate health care service for travelers, across the majority of AMResorts® destinations*. Guests should contact the concierge at each resort upon arrival to schedule departure testing. Test results will be received the same day in written format as required by the CDC.

“AMResorts® branded properties will do all they can to help guests navigate new travel requirements and logistics,” said Gonzalo del Peón, Group President for AMResorts® Americas & Global Commercial. “With an increasing number of countries requiring a negative COVID-19 test result prior to entry, it is important that guests have an easy, hassle-free way to secure test results within the comfort and safety of AMResorts® branded properties.”

Should a guest receive a positive test while on property that prevents departure, the cost of quarantine at the property will be covered for up to 14 days. Extended stay due to quarantine includes the guest plus one travel companion sharing the same room. This program is valid for travel through March 31, 2021.

For additional flexibility and protection, AMResorts® guests may adjust existing reservations with the current [Move the Date, Keep the Rate + a FREE night](#) policy. This will apply now through February 28, 2021, for travel completed by April 30, 2021.



Backed by one of the highest-level third-party certifications for quality and safety in the industry, the Cristal International Standards® certification, *CleanComplete* Verification™ addresses all aspects of resort operations and guest experience from welcome to departure at all AMResorts® branded properties. For more information on the *CleanComplete* Verification™ program, details on the enhanced protocols and added safety measures, please visit [here](#). For information and FAQs on the CDC website, please visit [here](#).

**Provider details are pending for the following destinations: Costa Rica, Curacao, St. Martin, Acapulco, Ixtapa, Huatulco*

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About AMResorts®

AMResorts® collectively provide sales, marketing and brand management services to eight individually unique resort brands including Zoëtry® Wellness & Spa Resorts, Secrets®, Breathless®, Dreams®, Now®, Reflect® Resorts & Spas, Alua® Hotels & Resorts and Sunscape® Resorts & Spas. The AMResorts® collection of brands is continuously raising the all-inclusive concept to a new level of luxury with its signature *Endless Privileges*®, *Unlimited-Luxury*®, and *Unlimited-Fun*® programs. Located throughout Mexico, Jamaica, Curacao, Dominican Republic, Costa Rica, Panama, and Spain, AMResorts' 67 award-winning properties treat every guest to premium accommodations, desirable locations and extraordinary inclusions. The brands in the collection include: Zoëtry Wellness & Spa Resorts (zoetryresorts.com; 1-888-4-ZOËTRY); Secrets Resorts & Spas (secretsresorts.com; 1-866-GO SECRETS); Breathless Resorts & Spas (breathlessresorts.com; 1-855-65-BREATHE); Dreams Resorts & Spas (dreamsresorts.com; 1-866-2-DREAMS); Now Resorts & Spas (nowresorts.com; 1-877-NOW-9953); Reflect Resorts & Spas (reflectresorts.com), Sunscape Resorts & Spas (suncaperesorts.com; 1-866-SUNSCAPE) and Alua Hotels & Resorts (aluahotels.com). Images, logos and informational material about the AMResorts® collection of brands and properties are available at amresorts.com/mediasite/media.

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