



COMPLIMENTARY ON-PROPERTY TESTING

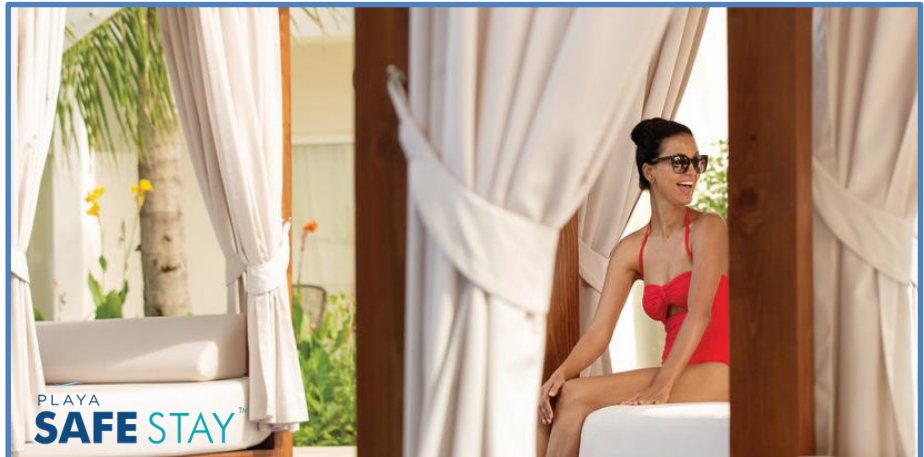
Effective January 26, 2021, the Centers for Disease Control and Prevention (CDC) has expanded requirements for a negative COVID-19 test result to all air-travel passengers entering the United States.

As a result, Playa offers the convenience of complimentary on-property COVID-19 antigen testing, which is accepted as part of the CDC's expanded U.S. travel requirements.

Complimentary antigen tests are available to registered guests returning to the U.S. from any of our 17 resorts across Mexico and throughout the Caribbean.

STRESS-FREE GUARANTEED

If, through no fault of their own, a guest does not receive test results prior to departure, complimentary room accommodation is provided from the original departure date through the earliest possible departure after test results are delivered.



Playa Safe Stay is a direct response to the COVID-19 Pandemic and elevated guest expectations. Playa Safe Stay focuses on preventive antiviral measures throughout all resorts -- reassuring guests with confidence that only Hyatt or Hilton can deliver.

TEST POSITIVE FOR COVID-19?

First and foremost, we work with the guest and local health authorities regarding the best course of action.

We provide quarantine services for guests that test positive for COVID-19. As part of our quarantine service, we offer up to a 50% discount on accommodations for guests needing to quarantine up to 14 days.

GETTING MARRIED IN JAMAICA?

For guests visiting our Jamaica resorts as a group and not staying a minimum of five days, there may be concessions available that cover the partial or full cost of antigen testing.

Please contact your PLAYA Hotels & Resorts representative.

DETAILS

- Complimentary **Antigen** testing January 22, 2021 through April 30, 2021
- Based on 3-Night Stay in Mexico and the Dominican Republic
- Based on 5-Night Stay in Jamaica
 - \$49 per Antigen test for stays less than 5-Nights in Jamaica resorts
 - Concessions for large groups/weddings staying less than 5-nights
- Testing results guaranteed or we provide a room while you wait
- Up to 50% discount on accommodations for quarantined guests
- Negotiated discounts for PCR Tests

TERMS & CONDITIONS

- Complimentary testing only applies to COVID-19 antigen testing on-property for guests traveling to the United States, and as accepted per the U.S. Centers for Disease Control and Prevention travel regulations that take effect on January 26, 2021
- Concessions to the minimum stay requirements for large groups/weddings are at the discretion of PLAYA Hotels & Resorts
- Stress Free Guarantee applies to guests that perform an antigen test on-property three days prior to departure and, through no fault of their own, do not receive the results prior to departure. In this case, Playa Hotels & Resorts will provide a complimentary room for the time period between the original departure date and earliest possible departure date after results are received.
- Results Guarantee only applies to the cost of a standard-category room under the all-inclusive plan and does not include any additional on-property spend or incidental charges such as spa services or private cabanas.
- 50% discount for guests that test positive and remain on property for up to 14 days
- Pending final approvals for onsite testing at our Jamaica resorts