

The CDC (Centers for Disease Control and Prevention) requires negative COVID-19 tests for all passengers entering the United States.

What do I need to know?



At Velas Resorts we help you return home safely, providing you with all the necessary advice and medical support to comply with the regulations of your country.

- * For the antigen test, we have an alliance with CeneGenics, an organization with more than 20 years of experience in innovation and medical technology; this means you won't have to leave the property and the result will be sent to your email in a maximum of 24 hours.

ANTIGEN TEST

Mandatory for USA (PCR optional)



Cost inside the property: \$1,280 pesos / \$64 USD

Hours and availability: Daily from 9:00 a.m. to 6:00 p.m.

Result: It will be sent via email in a maximum of 24 hours.

** If you want to take the PCR test, a certified hospital will come to the hotel to perform it and 24 hours before your check-out you will receive the result via email.

> More information



In both cases, the test result will be sent via email; this document will be the one you will present at the airline to board your flight back home.



Please note that in the highest percentage of cases the result is negative, as long as the regular security protocols have been followed.

What happens if the test is positive?



*** We will give you a 20% discount on the public rate, and a complimentary suite for the people who obtain a positive result. The suites will be relocated to an area reserved for everyone's safety and tranquility, with services for you and your whole family.



If you wish, you can request visits or calls for medical follow-up with the best hospitals in the area. The hotel will provide you with an oximeter and thermometer in your suite for constant monitoring.



We will continue to provide you with regular accommodation services until a second test indicates a negative result and you can return home.

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